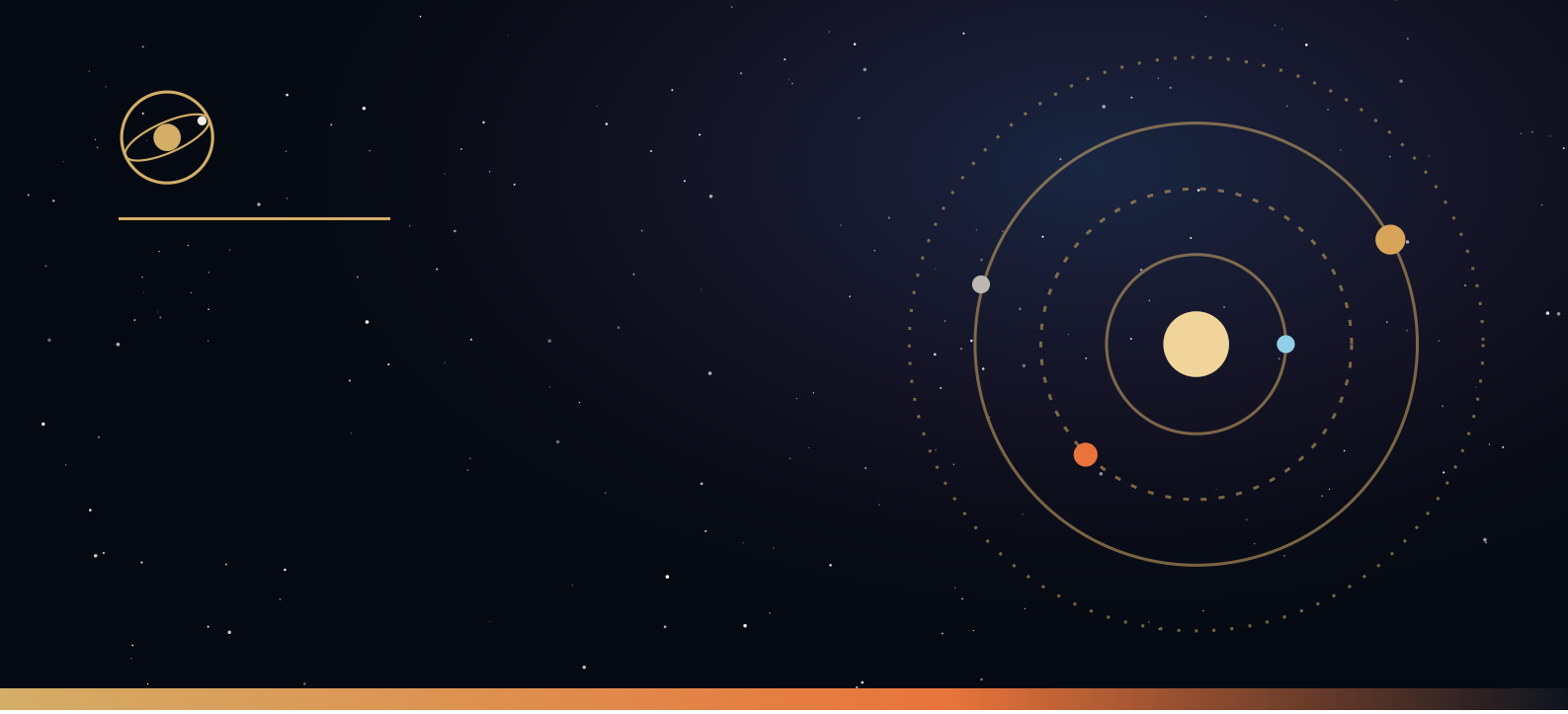


Pelorus Voyages Passenger Handbook

Pelorus Voyages · Passenger Services · Edition 6 · Issued 3 March 2042

This handbook covers everything you need to know before, during, and after booking a Pelorus Voyages expedition. It is intended as your primary reference from the moment you select an itinerary through your return to Earth. Read it in full before your first contact with our bookings team — most questions have answers here.

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1. Choosing Your Voyage

Pelorus Voyages offers three expedition itineraries. Each is structured around planetary alignment windows, and departure dates are published quarterly. Not every date is available year-round — the

positions of the planets determine when each tour can run, and high-demand departures fill months in advance. Passengers are encouraged to book as early as possible, particularly for the Grand Solar Tour, which requires favourable alignment across all legs simultaneously and therefore runs less frequently than the inner-system itineraries.

Inner Planets Survey (IPS) — 18 days. Visits Moon Base 7, Mars Colony 1, and The Aphrodite floating resort above Venus. This is the most frequently available itinerary and the shortest, making it an accessible first voyage for new passengers.

Outer Reaches Tour (ORT) — 24 days. Visits Moon Base 7 (layover), Ceres Waystation, Saturn Ring Transit, Titan Ice Flats, and Enceladus Geyser Flyover. Focuses on the outer solar system; the furthest-from-Earth itinerary.

Grand Solar Tour (GST) — 38 days. Combines all stops from both IPS and ORT, in sequence. The longest and most comprehensive expedition Pelorus Voyages offers. GST passengers experience every destination in the Pelorus portfolio.

All three itineraries depart from and return to the Earth launch terminal. The vessel used — the Perihelion Express — is the same for all three itineraries; the difference is in which stops are included and the total voyage duration.

When selecting a departure date, note that the date refers to the departure window opening, not a fixed clock time. Departure windows are 4 to 8 hours wide to account for final checks and boarding; the exact departure moment within that window is communicated 30 minutes prior by vessel intercom. The window is determined by orbital mechanics and does not shift for any reason, including late passengers.

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2. Cabin Classes

Pelorus Voyages offers three cabin classes: Pioneer (PCL), Navigator (NCL), and Pathfinder (PFL). All three classes travel on the same vessel and visit identical stops on their itinerary. Cabin class affects your onboard experience, personal mass allowance, excursion inclusions, and dining access — not your itinerary or destinations.

Pioneer class is the standard expedition berth. Passengers share a cabin with up to three other passengers of the same gender. Dining is in the shared dining hall on a fixed schedule. Personal mass allowance is 12 kilograms. Shore excursions are not included in the Pioneer base fare; each excursion must be purchased separately as an add-on. Pioneer passengers earn Orbital Points at the standard 1× rate.

Navigator class provides a private berth for solo travellers or a private shared cabin for companions travelling together. Dining is flexible — Navigator passengers may eat in the main dining hall at any service time or order delivery to their cabin. Personal mass allowance is 18 kilograms. Standard shore excursions at each stop are included in the Navigator fare; premium add-ons (the gondola descent at Venus, The Leap at Ceres) are purchased separately. The Caldera Rim hike at Olympus Mons is Pathfinder class only. Navigator passengers earn Orbital Points at a 1.5× multiplier.

Pathfinder class is the luxury expedition tier. Passengers have a private suite with a dedicated private dining room and on-demand meal service at any hour. Personal mass allowance is 25 kilograms. All

standard and most premium shore excursions are included; the gondola descent at Venus and The Leap at Ceres are separately purchased add-ons at all cabin classes, and cabin class gives no priority for the gondola descent (priority booking belongs to the Pathfinder loyalty tier; see the notes below the table). The Caldera Rim hike at Olympus Mons is included in the Pathfinder fare but requires a separate fitness assessment completed at Mars Colony 1. Pathfinder passengers earn Orbital Points at a 2× multiplier and receive priority access to the medical bay. The companion discount — 15 percent off the lower-priced passenger's fare — is available only when both passengers hold Pathfinder loyalty tier status and travel together on the same itinerary and departure.

Cabin class can be upgraded after booking, subject to availability. Downgrades after booking are not permitted; a passenger wishing to move to a lower class must cancel and rebook.

Cabin Class Comparison

Feature	Pioneer (PCL)	Navigator (NCL)	Pathfinder (PFL)
Berth type	Shared cabin, up to 4 passengers, same gender	Private berth (solo) or private shared cabin (companions)	Private luxury suite
Dining	Shared dining hall, fixed schedule	Flexible — main hall any service time, or cabin delivery	Private dining room, on-demand any hour
Personal mass allowance	12 kg	18 kg	25 kg
Equipment rental credit	None included; rental at standard rate	1× rental credit per voyage	2× rental credits per voyage
Standard shore excursions	Not included; purchased separately	Included at all stops	Included at all stops
Caldera Rim hike (Olympus Mons)	Not available (Pathfinder class only)	Not available (Pathfinder class only)	Included; fitness test still required
Glass floor tour (Venus)	Add-on; separate purchase	Included	Included
Gondola descent (Venus)	Add-on; separate purchase + medical clearance	Add-on; separate purchase + medical clearance	Add-on; separate purchase + medical clearance
The Leap (Ceres)	Add-on; age 16+, waiver required	Add-on; age 16+, waiver required	Add-on; age 16+, waiver required
Lunar Golf Links	Add-on; equipment included	Included	Included
Medical bay priority	Standard (queue-based)	Standard (queue-based)	Priority access
Orbital Points multiplier	1× (base rate)	1.5×	2×

Companion discount eligibility	Set by loyalty tier, not cabin class	Set by loyalty tier, not cabin class	Set by loyalty tier, not cabin class (both passengers must be Pathfinder loyalty tier)
Same-day upgrade (departure day)	To NCL or PFL; credit card, debit card or Orbital Credits — no cash; Orbital Points not accepted	To PFL; credit card, debit card or Orbital Credits — no cash; Orbital Points not accepted	N/A

Notes on the table:

- Mass allowance is per passenger, not per cabin. Two Navigator passengers in the same cabin each have an 18 kg allowance.
- The gondola descent at Venus is an add-on at all cabin classes, and cabin class gives no booking advantage. Pathfinder loyalty tier members — a separate system from cabin class — get a 48-hour priority booking window for the limited slots. All gondola bookings must be made before departure.
- The Caldera Rim fitness test is conducted at Mars Colony 1 and is separate from standard medical clearance. Every passenger taking the hike must pass it.
- Equipment rental credits are redeemable at any stop. Unused credits do not carry over to future voyages.

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3. Making a Reservation

To book a Pelorus Voyages expedition, log into the account portal and select your itinerary, departure date, and cabin class. Once your selection is complete, the booking is confirmed by paying the initial deposit of 25 percent of the total voyage package price. Without the deposit, a provisional hold on a berth expires after 72 hours and the space is released.

After booking is confirmed, two parallel preparation tracks begin:

Medical track — you must obtain a physician-issued medical clearance certificate. Clearance is valid for 90 calendar days from sign-off, so timing the appointment matters: the certificate must still be valid on your departure date. See the Medical Clearance and Pre-Voyage Fitness Guide for details on what the clearance must cover and how to submit it.

Training track — all passengers complete a pre-voyage training programme covering zero-gravity adaptation basics, emergency procedures, and destination-specific briefings. EVA suit orientation is not part of the online programme; it is a separate in-person session. The programme is delivered online through the account portal and takes approximately six to eight hours in total. It must be completed at least 14 days before your departure date.

Both the clearance certificate and training completion are verified at the pre-departure health check, which Pelorus Voyages staff conduct at Terminal 7, Medical Suite B, within the 72 hours before the departure window; most passengers take it on departure day. Do not leave either track until close to the deadline — late discovery of a clearance problem at the health check has limited remedies.

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4. Payment Schedule

Pelorus Voyages uses a three-stage payment schedule for all itinerary bookings:

Deposit — 25 percent is due at the time of booking. This confirms the reservation and locks in your berth and cabin class.

Second payment — 50 percent is due 90 days before the scheduled departure date. This is not 90 days after booking; it is 90 days before departure. Passengers who book more than 90 days in advance will have a gap between the deposit and the second payment. A reminder is sent 14 days before the second payment deadline. If the second payment is not received by the 90-day mark, Pelorus Voyages may cancel the booking and apply cancellation fees to any refund of the deposit already paid.

Final balance — 25 percent is due 30 days before the scheduled departure date. Again, this is 30 days before departure, not 30 days after the second payment.

Passengers booking within 90 days of departure may find the second payment and final balance falling very close together; a consolidated payment schedule is provided at booking in those cases. Passengers booking within 30 days of departure must pay the full voyage price at the time of booking.

All payments are made through the online account portal. Accepted payment methods include major credit and debit cards, bank transfer, Orbital Credits (the Pelorus Voyages stored-value balance in your account), and approved corporate account billing. Orbital Points loyalty currency cannot be used to pay deposits or voyage balances directly — Points may only be applied through the Points redemption function in the portal, which converts an allocation of Points into a voyage credit that then offsets the payment.

If a booking is cancelled after the deposit has been paid, the cancellation fee is calculated on the total voyage package price, and the refund is worked out from the amounts already paid.

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5. Upgrades and Itinerary Changes

Upgrading cabin class — passengers may upgrade at any point before departure, subject to availability. The upgrade charge is the price difference between the original and new cabin class fare at the current rate (not the original booking rate if pricing has changed), minus any upgrade discount applicable to your loyalty tier: 10 percent for Navigator tier, 20 percent for Pathfinder tier. When an upgrade is confirmed, the passenger's mass allowance increases immediately to the new class allowance, and equipment rental credits associated with the new class become available.

Upgrades paid using Orbital Points must be completed at least seven days before the departure window opening. Within seven days of departure, upgrades are possible but must be paid by credit card, debit card, or Orbital Credits — Orbital Points cannot be applied within the seven-day window, regardless of loyalty tier. The same applies to same-day upgrades on departure day. Cash is never accepted for upgrades.

Cabin class downgrades are not permitted after booking. Passengers who want to move to a lower class must cancel the current booking (with applicable cancellation fees) and create a new booking.

Changing itineraries — moving from one voyage type to another (for example, from IPS to GST) is treated as a cancellation of the original booking and a new booking at the current price. Cancellation fees apply to the original booking based on how far before departure the change is made. Changes made within 14 days of the original booking date may qualify for the free cancellation window on the original booking.

Modifying add-ons — excursion purchases, the Extraction Coverage insurance add-on, gondola descent bookings, and equipment rental credits above the class allowance can be added or changed up to 48 hours before departure. After the 48-hour mark, no new add-ons can be purchased and existing add-on bookings cannot be cancelled for a refund.

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6. Group Bookings

Group bookings are available for parties of four or more passengers travelling together on the same itinerary and departure date. All group bookings must be arranged through the Pelorus Voyages group reservations desk; the standard online portal does not support group reservations.

Groups of four to seven passengers — a single booking reference covering all passengers, a shared expedition coordinator contact, and a designated group assembly area at the Earth launch terminal. No group price discount at this size. The cancellation window remains 14 days from the booking date.

Groups of eight or more passengers — the free cancellation window extends to 21 days from the booking date (compared to 14 days for individuals and smaller groups). Additional benefits include priority berth assignment within the chosen cabin class, a private group briefing session with the expedition coordinator at Moon Base 7 (or at Terminal 7 for IPS and ORT groups), and a reserved group dining table in the main dining hall or the Navigator lounge, as applicable, for the duration of the voyage.

Groups of 10 or more passengers — all benefits of the eight-plus tier, plus a 5 percent discount on the base voyage package. The discount applies at time of booking and is calculated on the base voyage price, not excursion add-ons.

If a group booking is partially cancelled — some passengers cancel while others continue — the remaining passengers retain group benefits if their number still meets the relevant threshold. If cancellations take a group below 10, the 5 percent group discount is lost going forward for the remaining passengers; discount already applied to amounts paid is not clawed back. A group of 10 that drops to seven after three cancellations loses the 5 percent discount on this basis and, being below eight, also loses the eight-plus benefits for the rest of the voyage; its 21-day window has normally already elapsed by then.

Passengers in mixed cabin classes (some Pioneer, some Navigator) within the same group booking are managed under a single booking reference; each passenger's fare is calculated at their respective class rate. Group size thresholds are based on total passenger count regardless of class mix.

Corporate and institutional group bookings of 20 or more passengers may qualify for dedicated itinerary scheduling or vessel chartering. Contact the corporate travel team for details.

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7. Travelling with Children and Families

Pelorus Voyages welcomes families with children on all itineraries. The minimum passenger age is 5 years, measured at the departure date. A child who turns 5 between booking and departure is eligible to travel; a child still under 5 on the departure date is not, regardless of the booking date. This minimum is absolute and cannot be waived.

All passengers under 18 must be accompanied by a parent or legal guardian who is a co-passenger on the same booking. An unaccompanied minor, or a minor travelling only with unrelated adults, is not permitted unless a legal guardian relationship is formally documented in the booking. The accompanying adult is jointly responsible for the minor's excursion activities, safety compliance, and return to the vessel by each muster deadline.

Children aged 5 to 11 must be accompanied by a parent or guardian at all times during surface excursions. They cannot participate in excursions independently.

Children aged 12 and above may participate in age-eligible excursions without a parent present during the excursion itself, provided a parent or guardian co-signed the excursion waiver at check-in.

Several excursions carry minimum ages above the general voyage minimum:

- Glass floor tour (Venus): minimum age 8
- Titan ice flats excursion: minimum age 12
- Gondola descent (Venus): minimum age 16
- The Leap (Ceres): minimum age 16
- Mars EVA surface excursions: minimum age 12
- Olympus Mons Caldera Rim hike: minimum age 18, Pathfinder class only

These limits are firm and cannot be overridden by parental consent or waiver. Full activity age requirements are listed in the Medical Clearance and Pre-Voyage Fitness Guide.

Families should factor children's pacing into excursion planning, particularly in low-gravity environments. Children at Ceres (0.03g) and on the Moon (0.17g) may tire faster than expected or misjudge how long it will take to return to the vessel. Pelorus Voyages guides are experienced with family groups in these conditions, but parents bear primary responsibility for monitoring their children's readiness and returning to the vessel on time. The vessel will not delay departure for a child any more than for an adult.

Families with children who have specific medical needs should contact Pelorus Voyages accessibility support before booking to confirm the medical bay inventory and voyage environment can accommodate those needs.

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8. Preparing for Departure

The complete departure preparation checklist is covered in the Departure Planning and Scheduling Guide. Key milestones:

- **At booking** — pay the initial 25 percent deposit; schedule your medical clearance appointment

- **At least 14 days before departure** — complete the online training programme; confirm your pre-departure health check appointment
- **90 days before departure** — second payment due
- **30 days before departure** — final balance due; excursion add-ons still modifiable
- **Within 72 hours before departure** — pre-departure health check with Pelorus Voyages staff at Terminal 7, Medical Suite B, Earth launch terminal (most passengers take it on departure day)
- **4 hours before departure window** — baggage drop complete
- **3 hours before departure window** — check-in and muster at Gate 22, biometric check-in

The portal is your central hub: payments, clearance upload, training completion, excursion purchases, and manifest review are all managed there. Bookings support is available by secure message through the portal or by phone during published business hours.

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9. Contact and Support

All booking management is handled through the Pelorus Voyages account portal. For matters requiring direct assistance:

- **General bookings** — message through portal or phone, business hours
- **Group reservations** — group reservations desk (dedicated contact, email in portal)
- **Medical and accessibility queries** — accessibility support team, via portal message
- **Corporate accounts** — corporate travel team, separate contact in portal
- **Post-voyage** — customer experience team, via portal

Pelorus Voyages does not accept walk-in enquiries at the Earth launch terminal for pre-voyage booking matters. Terminal staff are present only for day-of-departure procedures.

Pelorus Voyages Passenger Services. Questions about this guide can be raised through the account portal. Guides are reviewed each year; the version published in the account portal is the current one.

